

"Gilhuys" 10B Muckross Close, Killarney, Co. Kerry, Ireland. V93 N2P4 • Tel: 00 353 (0) 64 6633358 • Fax: 00 353 (0) 64 6633388 • Email: info@killarneyjauntingcars.com www.killarneyjauntingcars.com

	GENERAL INFORMATION
Address:	"Gilhuys" 10 b Muckross Close, Muckross Road, Killarney, Co. Kerry, V93 N2P4, Ireland
General Enquiries:	+353 (0)64 6633358; info@killarneyjauntingcars.com
Group Reservations:	Tel: +353 (0)64 6633358; Fax: +353 (0)64 6633388; Email: info@killarneyjauntingcars.com
Travel Trade Groups:	Laura Tangney, Director of Killarney Jaunting Cars Ltd
	Email: info@killarneyjauntingcars.com or laura@killarneyjauntingcars.ie
Website:	www.killarneyjauntingcars.com
Season:	All Year Round
Opening Times:	Killarney Jaunting Car Tour Times - November – February 08.00 – 17.00 (last tour at 4pm). Mar – Oct 07.45 – 19.00 (last tour at 6pm) Sailing Times for MV Lily of Killarney Watercoach - 09.15 / 10.30 / 12.00 / 13.45 / 15.15 / 16.30
	Please contact our office for all other tour times.
	PRACTICAL INFORMATION
Coach Parking:	Available at meeting points.
Toilets:	Available at meeting points.
Seating:	The Killarney Jaunting Car can seat 6 – 10 passengers. MV Lily of Killarney Cruise can seat 80 passengers. Traditional Open Boat can seat 12 passengers. Pony and Trap at Gap of Dunloe can seat 4 passengers.
Booking:	All tours must be prebooked by contacting +353 (0)64 6633358 or info@killarneyjauntingcars.com Prebooking is essential to guarantee your preferred time and date. Final numbers and timings must be confirmed 7 days prior to scheduled tour date.
Cancellation:	For all bookings our cancellation policy is seven days prior to tour date. Thereafter the tour will be charged in full. Cancellation due to extraordinary circumstances will be reviewed by the booking team. For any booking made within the above period, a 48 hour cancellation policy (48 hours prior to arrival) will apply. Change of passenger numbers are accepted up to 48 hours without charge.
Methods of Payment:	Vouchers are accepted from tour operators where pre-authorization and credit terms are in place. Payment can be made via Wire Transfer or Irish Bank Cheque.
Clothing:	Warm clothes are advised blankets are supplied to all passengers on the Killarney Jaunting Cars. The Killarney Jaunting Car and The Lily of Killarney Watercoach are covered from the elements. The Traditional Open Boat and Pony and Trap in the Gap of Dunloe are open and appropriate clothing & footwear is advised. Appropriate clothing and footwear is advised for the walking, kayaking and cycling tours. For the Cycling activity try to wear loose comfortable clothes (track suit trousers and fleece are best) and rain jacket if you have one and some sturdy shoes such as trainers or similar (no sandals please).









Company Reg: 6420696M Directors: Paul, Michael and Laura Tangney



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Rates: Late Arrivals:	All Rates are quoted in Euro. The Rates provide are Net Rates. VAT does not apply to these rates. Rates are per person only. Fit rates are charged on a minimum of I pax and up to 7 people. Exclusive sailing rates on MV Lily of Killarney Watercoach are based on volume. Group rates apply for 8 people or more. Tour Series rates can be negotiated based on business volume. 20% Discount applies to Children up to 12 years of age. Driver and guides are free of charge. Admission to Muckross House and Ross Castle are not included in our prices. Food and refreshments are not included in price (unless pre-arranged with Tangney's of Killarney). Group organizer must inform Tangney's of Killarney if it will be unable to keep to the time confirmed or if the group will be more than 15 minutes late arriving at a tour start point. Further while we will do our best to accommodate a group that arrives late or early Tangney's of Killarney cannot be held responsible for any curtailing of the visit or for any dispute or issue arising from the late or early arrival of the group.
Guided Tours:	We have taped tours available in German & French on MV Lily of Killarney Watercoach All other tours are guided in English.
Terms and Conditions:	 On the Killarney Brewery Experience, Children under the age of 16 must be accompanied and supervised by an adult, aged 18 years or over, throughout the visit. Children under the age of 18 are permitted to visit where alcoholic beverages will be available but will not, under any circumstances whatsoever, be served alcohol. On the Cycling Activity all participants must sign a waiver at the start of the tour. We are fully insured and this is a requirement of our insurance company. Participants under 18 must have a parent or supervising adult present to sign for them. Helmets and Hi-Vis jackets are required and are provided by The Bike Tour Company. Participants must meet this requirement. All participants must be able to ride a conventional bike. On the Killarney Jaunting Car & Traditional Open Boat to Innisfallen Island this tour can be packaged/budled with extras. i.e. storytelling on the island – any additional activity on the tour will have an extra cost on the above. Due to Inclement Weather Where Deemed Unsafe We Will Offer The Following: An Alternative Tour, Reschedule Tour Or No Charge. If or some reason you are unhappy with any aspect of your booking with us, we ask that you write to us at info@killarneyjauntingcars.com. Where possible, please quote the relevant Booking Reference Number and provide all other relevant formation. From time to time Tangney's of Killarney or other authorised third parties may carry out photography or other recording on the tours and any images or recordings may feature visitors. Visitors consent to the use of such images by Tangney's of Killarney in connection with advertising, promotions or monitoring and acknowledges that the copyright of such images rests with Tangney's of Killarney and/or any authorised third party.









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